



# **SENECA COUNTY**

## **Emergency Medical Service**



Policy for Dispatch of Seneca County EMS Echo Unit

Purpose: To define the rules for dispatching of Seneca County EMS Echo Unit

Policy: Any time an EMS unit is dispatched in ANY district for ANY reason, the Seneca County EMS Echo unit will respond.

This policy is designed to clear any confusion for when the Echo unit will respond.

The Echo unit paramedic has the authority to decide which call for service to respond to in the case of multiple incidents happening simultaneously.

The Dispatcher will not have to do anything different to dispatch the Echo unit in most situations. The Echo unit paramedic will have a pager that is programmed to alert when any of the seven EMS district pagers are toned.

- The dispatcher will only be requested to log an enroute time, and on scene time for the Echo unit. All other times should mirror that of the responding EMS units.
- Transmission of these times to the Echo 1 paramedic can be done via phone, fax, or any other means deemed appropriate by the dispatcher when time allows.

The Echo unit will check enroute using SAFE and state "Echo 1 is enroute to <insert address here>".

The Echo unit will respond normal traffic <non-emergency> in most cases. If it is necessary to have the Echo unit respond emergency the dispatcher is asked to advise the Echo unit paramedic to do so.

There is a button on the 60 button dispatch panel that is labeled "Echo Unit". This button is to page the Echo unit paramedic individually if the dispatcher needs to contact the Echo unit medic without paging a squad.

The Echo unit is a new program to Seneca County EMS, and some things that will arise cannot be foreseen. Any problems that arise with the dispatch or communication with the Echo unit should be forwarded to the EMS director, and communications supervisor for resolution.

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